

Privacy Notice – Care Quality Commission

Plain English explanation

The Care Quality Commission (CQC) is an organisation established in English law by the Health and Social Care Act. The CQC is the regulator for English health and social care services to ensure that safe care is provided. They inspect and produce reports on all English general practice activities in a rolling 5-year program. The law allows CQC to access identifiable patient data as well as requiring

The Practice is required to share certain types of data with them in certain circumstances, for instance following a significant safety incident. For more information about the CQC see: <http://www.cqc.org.uk/>

1) Data Controller contact details	WILLOWS HEALTH
2) Data Protection Officer contact details	Umar Sabat Umar.sabat@ig-health.co.uk
3) Purpose of the processing	To provide the Secretary of State and others with information and reports on the status, activity, and performance of the NHS.
4) Lawful basis for processing	The legal basis is: Article 6(1)(c) “processing is necessary for compliance with a legal obligation to which the controller is subject.” Article 9(2)(h) “processing is necessary for the purposes of preventive or occupational medicine, for the assessment of the working capacity of the employee, medical diagnosis, the provision of health or social care or treatment or the management of health or social care systems and services on the basis of Union or Member State law or pursuant to contract with a health professional and subject to the conditions and safeguards referred to in paragraph 3;”
5) Recipient or categories of recipients of the shared data	The data will be shared with the Care Quality Commission, its officers and staff and members of the inspection teams that visit us from time to time.
6) Rights to object	You have the right to object to some or all of the information being shared. Please contact our Data Protection Officer.
7) Right to access and correct	You have the right to access the data that is being shared and have any inaccuracies corrected. There is no right to have accurate medical records deleted except when ordered by a court of Law.
8) Retention period	The data will be retained for active use during the processing and thereafter according to NHS Policies and the law.
9) Right to Complain.	You have the right to complain to the Information Commissioner’s Office, you can use this link https://ico.org.uk/global/contact-us/

	or calling their helpline Tel: 0303 123 1113 (local rate) or 01625 545 745 (national rate)
--	--

	There are National Offices for Scotland, Northern Ireland and Wales, (see ICO website)
--	--

Please note the National Data Opt Out does not apply to this sharing of information. For further information please see: <https://www.nhs.uk/your-nhs-data-matters/>

Date created: 15.04.2026

Last updated: