

# Website accessibility review

Please also see the Patient Accessible Information Standard for more information.

## References:

Web Content Accessibility Guidelines (WCAG) 2.1 <https://www.w3.org/TR/WCAG21/>

How to Meet WCAG (Quick Reference) <https://www.w3.org/WAI/WCAG21/>

Item	Detail	Status	Plan/note
1.1.1 Non-text Content (A)	All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed below. <a href="#">Understanding 1.1.1</a>	N/A	No relevant content
2.1.1 Keyboard (A)	All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints. <i>Note 1:</i> This exception relates to the underlying function, not the input technique. For example, if using handwriting to enter text, the input technique (handwriting) requires path-dependent input but the underlying function (text input) does not. <i>Note 2:</i> This does not forbid and should not discourage providing mouse input or other input methods in addition to keyboard operation. <a href="#">Understanding 2.1.1</a>	N/A	
3.1.1 Language of Page (A)	The default human language of each Web page can be programmatically determined. <a href="#">Understanding 3.1.1</a>	Wix managed	
4.1.1 Parsing (A)	In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. <i>Note 1:</i> Start and end tags that are missing a critical character in their formation, such as a closing angle bracket or a mismatched attribute value quotation mark are not complete. <a href="#">Understanding 4.1.1</a>	Wix managed	
1.2.1 Audio-only and Video-only: A	For audio-only and video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such: <a href="#">Understanding 1.2.1</a>	N/A	No relevant content
2.2.1 Timing Adjustable (A)	For each time limit that is set by the content, at least one of the following is true: Turn off: The user is allowed to turn off the time limit before encountering it; or Adjust: The user is allowed to adjust the time limit before encountering it over a wide range that is at least ten times the length of the default setting; or Extend: The user is warned before time expires and given at least 20 seconds to extend the time limit with a simple action (for example, "press the space bar"), and the user is allowed to extend the time limit at least ten times; or Real-time Exception: The time limit is a required part of a real-time event (for example, an auction), and no alternative to the time limit is possible; or Essential Exception: The time limit is essential and extending it would invalidate the activity; or 20 Hour Exception: The time limit is longer than 20 hours. <a href="#">Understanding 2.2.1</a>	N/A	No time sensitive processes
3.2.1 On Focus (A)	When any user interface component receives focus, it does not initiate a change of context. <a href="#">Understanding 3.2.1</a>	Wix managed	
1.3.1 Info and Relationships (A)	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. <a href="#">Understanding 1.3.1</a>	Checked	Text structure
2.3.1 Three Flashes or Below Threshold (A)	Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. <i>Note 1:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether	Checked	

	it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference. <a href="#">Understanding 2.3.1</a>		
3.3.1 Error Identification (A)	If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. <a href="#">Understanding 3.3.1</a>	N/A	
1.4.1 Use of Color (A)	Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. <i>Note 1:</i> This success criterion addresses color perception specifically. Other forms of perception are covered in 1.3 including programmatic access to color and other visual presentation coding. <a href="#">Understanding 1.4.1</a>	N/A	
2.4.1 Bypass Blocks (A)	A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. <a href="#">Understanding 2.4.1</a>	Wix managed	
2.5.1 Pointer Gestures (A)	All functionality that uses multipoint or path-based gestures for operation can be operated with a single pointer without a path-based gesture, unless a multipoint or path-based gesture is essential. <a href="#">Understanding 2.5.1</a>	Wix managed	
2.1.2 No Keyboard Trap (A)	If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. <i>Note 1:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether it is used to meet other success criteria or not) must meet this success criterion. See Conformance Requirement 5: Non-Interference. <a href="#">Understanding 2.1.2</a>	Wix managed	
3.1.2 Language of Parts (AA)	The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. <a href="#">Understanding 3.1.2</a>	Wix managed	
4.1.2 Name, Role, Value (A)	For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. <i>Note 1:</i> This success criterion is primarily for Web authors who develop or script their own user interface components. For example, standard HTML controls already meet this success criterion when used according to specification. <a href="#">Understanding 4.1.2</a>	Wix managed	
1.2.2 Captions (A)	Captions are provided for all audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such. <a href="#">Understanding 1.2.2</a>	N/A	No relevant content
2.2.2 Pause, Stop, Hide (A)	For moving, blinking, scrolling, or auto-updating information, all of the following are true: Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the movement, blinking, or scrolling is part of an activity where it is essential; and Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential. <a href="#">Understanding 2.2.2</a>	N/A, Wix Managed	
3.2.2 On Input (A)	Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. <a href="#">Understanding 3.2.2</a>	Wix managed	
1.3.2 Meaningful Sequence (A)	When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. <a href="#">Understanding 1.3.2</a>	N/A	

3.3.2 Labels or Instructions (A)	Labels or instructions are provided when content requires user input. <a href="#">Understanding 3.3.2</a>	N/A	
1.4.2 Audio Control (A)	If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. <i>Note 1:</i> Since any content that does not meet this success criterion can interfere with a user's ability to use the whole page, all content on the Web page (whether or not it is used to meet other success criteria) must meet this success criterion. See Conformance Requirement 5: Non-Interference. <a href="#">Understanding 1.4.2</a>	N/A	No autoplay content
2.4.2 Page Titled (A)	Web pages have titles that describe topic or purpose. <a href="#">Understanding 2.4.2</a>	Checked	
2.5.2 Pointer Cancellation (A)	For functionality that can be operated using a single pointer, at least one of the following is true: No Down-Event: The down-event of the pointer is not used to execute any part of the function; Abort or Undo: Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion; Up Reversal: The up-event reverses any outcome of the preceding down-event; Essential: Completing the function on the down-event is essential. <a href="#">Understanding 2.5.2</a>	N/A	No gesture controls
4.1.3 Status Messages (AA)	In content implemented using markup languages, status messages can be programmatically determined through role or properties such that they can be presented to the user by assistive technologies without receiving focus. <a href="#">Understanding 4.1.3</a>	Wix/ browser managed	
1.2.3 Audio Description or Media Alternative (A)	An alternative for time-based media or audio description of the video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such. <a href="#">Understanding 1.2.3</a>	N/A	No relevant content
3.2.3 Consistent Navigation (AA)	Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user. <a href="#">Understanding 3.2.3</a>	Wix managed	
1.3.3 Sensory Characteristics (A)	Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. <i>Note 1:</i> For requirements related to color, refer to 1.4. <a href="#">Understanding 1.3.3</a>	Checked	Instructions all in text
3.3.3 Error Suggestion (AA)	If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. <a href="#">Understanding 3.3.3</a>	N/A	
1.4.3 Contrast (Minimum) (AA)	The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for the following: <a href="#">Understanding 1.4.3</a>	N/A	No relevant content
2.4.3 Focus Order (A)	If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability. <a href="#">Understanding 2.4.3</a>	Wix managed	
2.5.3 Label in Name (A)	For user interface components with labels that include text or images of text, the name contains the text that is presented visually. <a href="#">Understanding 2.5.3</a>	Wix managed	
2.1.4 Character Key Shortcuts (A)	If a keyboard shortcut is implemented in content using only letter (including upper- and lower-case letters), punctuation, number, or symbol characters, then at least one of the following is true: <a href="#">Understanding 2.1.4</a>	N/A	
1.2.4 Captions (Live) (AA)	Captions are provided for all live audio content in synchronized media. <a href="#">Understanding 1.2.4</a>	N/A	No relevant content
3.2.4 Consistent Identification (AA)	Components that have the same functionality within a set of Web pages are identified consistently. <a href="#">Understanding 3.2.4</a>	N/A	No relevant content

1.3.4 Orientation (AA)	Content does not restrict its view and operation to a single display orientation, such as portrait or landscape, unless a specific display orientation is essential. <a href="#">Understanding 1.3.4</a>	Wix managed	
3.3.4 Error Prevention (Legal, Financial, Data) (AA)	For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true: Reversible: Submissions are reversible. Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission. <a href="#">Understanding 3.3.4</a>	Wix/ Form builder managed	
1.4.4 Resize text (AA)	Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. <a href="#">Understanding 1.4.4</a>	Browser managed	
2.4.4 Link Purpose (In Context) (A)	The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. <a href="#">Understanding 2.4.4</a>	Checked	
2.5.4 Motion Actuation (A)	Functionality that can be operated by device motion or user motion can also be operated by user interface components and responding to the motion can be disabled to prevent accidental actuation, except when: <a href="#">Understanding 2.5.4</a>	N/A	No gesture controls
1.2.5 Audio Description (AA)	Audio description is provided for all video content in synchronized media. <a href="#">Understanding 1.2.5</a>	N/A	No relevant content
1.3.5 Identify Input Purpose (AA)	The purpose of each input field collecting information about the user can be programmatically determined when: The input field serves a purpose identified in the Input Purposes for User Interface Components section; and The content is implemented using technologies with support for identifying the expected meaning for form input data. <a href="#">Understanding 1.3.5</a>	Checked	
1.4.5 Images of Text (AA)	If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: Customizable: The image of text can be visually customized to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed. <a href="#">Understanding 1.4.5</a>	N/A	Info in text form
2.4.5 Multiple Ways (AA)	More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process. <a href="#">Understanding 2.4.5</a>	N/A	No relevant content
2.4.6 Headings and Labels (AA)	Headings and labels describe topic or purpose. <a href="#">Understanding 2.4.6</a>	Checked	
2.4.7 Focus Visible (AA)	Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. <a href="#">Understanding 2.4.7</a>	Browser managed	
1.4.10 Reflow (AA)	Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for: <a href="#">Understanding 1.4.10</a>	Checked	
1.4.11 Non-text Contrast (AA)	The visual presentation of the following have a contrast ratio of at least 3:1 against adjacent color(s): <a href="#">Understanding 1.4.11</a>	Wix managed	
1.4.12 Text Spacing (AA)	In content implemented using markup languages that support the following text style properties, no loss of content or functionality occurs by setting all of the following and by changing no other style property Line height (line spacing) to at least 1.5 times the font size; Spacing following paragraphs to at least 2 times the font size; Letter spacing (tracking) to at least 0.12 times the font size; Word spacing to at least 0.16 times the font size.: <a href="#">Understanding 1.4.12</a>	Wix/browser managed	
1.4.13 Content on Hover or Focus (AA)	Where receiving and then removing pointer hover or keyboard focus triggers additional content to become visible and then hidden, the following are true: Dismissible: A mechanism is available to dismiss the additional content without moving pointer hover or keyboard focus, unless the additional content communicates an input error or does not obscure or replace other content;	Wix managed	

	<p>Hoverable: If pointer hover can trigger the additional content, then the pointer can be moved over the additional content without the additional content disappearing; Persistent: The additional content remains visible until the hover or focus trigger is removed, the user dismisses it, or its information is no longer valid. <a href="#">Understanding 1.4.13</a></p>		
1.1 Text Alternatives:	<p>Provide text alternatives for any non-text content so that it can be changed into other forms people need, such as large print, braille, speech, symbols or simpler language.</p>	N/A	No relevant content